Solomon (Sol) Lyons

IT ADMINISTRATOR

DE, USA | +45 42 92 52 61 | +1 302 8976170

SUMMARY

Endpoint Management: Led device compliance and lifecycle operations for over 1,200 users using Microsoft Intune across Windows, Android, iOS, etc.

SharePoint Migration: Migrated 100+ users to SharePoint, increasing file accessibility and reducing IT support tickets by 30%.

Citrix & Cloud Administration: Managed Citrix for 200+ users, improving remote access and cutting downtime by 35%; supported VMware, Hyper-V, Microsoft 365, Azure AD, and Intune environments.

RELEVANT SKILLS

- Ansible
- Azure Active Directory
- Zabbix Monitoring
- Veeam Backup
- SharePoint Online
- Virtualization (citrix, etc)
- Microsoft 365, Intune & Endpoint\
 Management
- Mobile Device Management
- Cross-cultural IT Collaboration

RECENT EXPERIENCE

Dynado ApS IT Consultant

Albertslund, Denmark

Aug 2023 – Dec 2024

Delivered end-to-end IT services across 10+ client sites, including Red Centre, a Danish NGO. Automated infrastructure tasks, maintained Red Hat systems, configured Azure infrastructure, and handled full-stack monitoring and backup environments using Extreme Networks, Zabbix, Grafana, and Veeam. Collaborated in a diverse, multicultural work environment in Denmark.

Herr's Food Inc.

Nottingham, PA, USA May 2021 – Aug 2023

IT Network Technician & Administrator

Managed AD, Intune, and Citrix environments for over 1,200 users. Configured Intune device policies for Windows, Android, and iOS platforms. Led a SharePoint migration and executed Azure AD administration, network upgrades, backup strategies, and staff security training.

Compulsive Resale IT System Assistant

Wilmington, DE, USA Mar 2014 – Apr 2020

Maintained IT infrastructure for a small retail business, ensuring stable operations. Provided end-user support, managed POS systems and hardware (Zebra printers), performed routine maintenance, and handled upgrades across Windows environments. Configured Microsoft Office tools and documented IT processes to support efficient workflows and issue resolution.



EDUCATION

Bachelors of Science in Cyber Security,
Wilmington University, NewCastle,USA
(08/2018 – 06/2022)

Major: Computer & Network Security

DETAILS

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